



**Scott Associates  
Credit Union Inc.**

*Growing your future since 1967*

## **Coronavirus (COVID-19) Operational Updates from SACU**

The impact of the coronavirus (COVID-19) affects us all. We want to reassure you that we are here to help you during these difficult times by taking steps to minimize the risks to both the health and financial safety of our members and staff, while working to continue to provide the service you've come to expect.

### ***Quick Reference Guide – “Where Do I Go?”***

We will be in the office with limited staff during our normal business hours. With stay at home orders being issued, we have decided we will no longer be allowing access to the credit union office without an appointment. We understand this disruption to normal service can be confusing. Please [click here to view a quick-reference guide](#) about everyday transactions and actions that are available to you via night drop/secure mail slot (which will be processed throughout the day), online, and by phone. If you have any questions or concerns, please call us at 937-644-7388 or 937-644-7385 and we will do our best to assist you.

### ***We Are Here for YOU***

The safest and easiest way to access your account 24-hours a day during this outbreak is through our online banking services and mobile app.

Don't have the SACU Mobile App? Download using the links below:

- [Apple Store](#)
- [Google Android Store](#)

From our app, you can access convenient services such as:

- **Mobile Check Deposit** – After enrolling, you can easily deposit a check using your mobile device.
- **Card Controls** – Set alerts for activity on your debit and credit cards. Temporarily lock your debit cards.
- **Bill Pay** – Pay your bills from the comfort of your own home or office. Schedule payments to be made on a recurring basis.
- **Home Banking** – View your accounts and make real time transfers/payments to your credit union accounts.

### ***Preparing for Online Banking and Remote Access to Your Accounts***

If you have not done so, this is a good time to set up direct deposit of your paychecks, reoccurring deposits, or automatic bill pay. These services make the day to day managing of your money easier and more efficient.

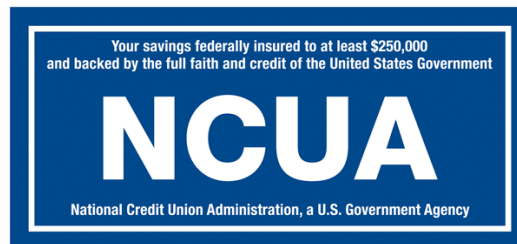
If you have questions regarding any of these services, please call us at 937-644-7388 or 937-644-7385.

### ***Avoid Scams and Fraud***

Please [click here](#) to read an alert from the Federal Trade Commission regarding recent scams created to exploit the interactive maps tracking the virus, and phishing attempts with the use of infected links & attachments targeting the public's thirst for knowledge about the virus.

**As always, be cautious with unsolicited emails and never open unknown attachments or click on unknown links.**

Please remember your deposits are safe and federally insured.



#### Credit Union Phone Numbers

|              |                              |
|--------------|------------------------------|
| 937-644-7385 | Credit Union Main Line/Becky |
| 937-644-7386 | Karla                        |
| 937-644-7388 | Credit Union Toll Free Line  |
| 800-821-8173 | Credit Union Toll Free Line  |
| 937-578-5366 | Stephanie                    |
| 937-578-5795 | Nicole                       |